

AMENDED DISCIPLINARY COMPLAINT RESOLUTION AGREEMENT

pursuant to section 55(2)(a.1) of the *Health Professions Act*

BETWEEN:

CORAL MARIE NICKERSON-CARON, #80,480
(the “**Registrant**”)

and

College and Association of Registered Nurses of Alberta
also known as **College of Registered Nurses of Alberta**
(the “**College**”)

An Amended Disciplinary Complaint Resolution Agreement (“**ADCRA**”) was executed between the Registrant and the College, dated with effect September 13, 2023. The below constitutes a summary of such ADCRA:

Through an ADCRA with the College, CORAL MARIE NICKERSON-CARON, #80,480 (the “**Registrant**”), acknowledged and admitted that their behaviour constituted unprofessional conduct. Particulars of the Registrant’s unprofessional conduct arises from two (2) complaints to the College and includes the following:

- The Registrant failed to maintain therapeutic and professional boundaries with their patients, specifically when they acted outside the scope of their employment role and used their personal cellphone to communicate with patients.
- The Registrant failed to maintain and protect patients’ right to privacy and access to information when they accessed a previous patient’s records after being asked to do so by their employer but without independently upholding their responsibilities as a RN.
- The Registrant failed to adequately document their patient care to the standard expected of a RN.
- The Registrant failed to maintain therapeutic and professional boundaries with a patient and their family when they called the patient’s family member from their personal cellphone. Furthermore, he Regulated Member failed to maintain therapeutic and professional boundaries with the patient and their family when they called the patient’s family member from their personal cellphone three times and left an inappropriate and unprofessional voicemail, after the family member had asked the Registrant to have no further contact with them.

- The Registrant failed to demonstrate adequate judgment and failed to maintain patient confidentiality when they discussed patient care with their colleagues after they were instructed to have no further communication about patient care with colleagues.

The Registrant agreed to complete coursework on responsible nursing, professional communications, and professional boundaries. The Registrant previously completed employer references and submitted an essay on professional boundaries. Conditions shall appear on the College register and on the Registrant's practice permit.