

DISCIPLINARY COMPLAINT RESOLUTION AGREEMENT

pursuant to section 55(2)(a.1) of the *Health Professions Act*

BETWEEN:

PENNY GOETZ, #75,404
(the “**Registrant**”)

and

College and Association of Registered Nurses of Alberta
also known as College of Registered Nurses of Alberta
(the “**College**”)

A Disciplinary Complaint Resolution Agreement (“**DCRA**”) was executed between the Registrant and the College, dated with effect **May 27, 2022**. The below constitutes a summary of such DCRA:

Through a DCRA with the College, PENNY GOETZ, #75,404 (the “**Registrant**”), acknowledged and admitted that their behaviour constituted unprofessional conduct. Particulars of the Registrant’s unprofessional conduct arises from one (1) complaint to the College include the following:

- On one occasion while working as Charge RN in a long-term care facility, the Registrant failed to demonstrate adequate judgment and failed to provide client-centered care to Patient 1 who was suffering from advanced amyotrophic lateral sclerosis (“**ALS**”), including failing to provide suctioning and moving the patient’s call bell from the proper positioning.
- On the same occasion, the Registrant failed to demonstrate effective and respectful communication with Patient 1.

The Registrant agreed to a permanent and irrevocable undertaking not to practice as a Registered Nurse. Conditions shall appear on the College register and on the Registrant’s practice permit.